

Lesley Jeffreys LicWSH

Homeopath.

email: lesleyjeffreys@hotmail.co.uk

Client / Practitioner Agreement for Consultations with Lesley Jeffreys Homeopathy

Holistic Health Treatment is a partnership built on mutual trust and respect. Any course of treatment that I facilitate will be governed by these terms and conditions and I look forward to working with you.

Full Consultation

- After our consultation I will email/provide you a prescription and instructions for taking the remedy. Please follow these carefully, if there is anything you do not understand please get in touch by email.

Post Consultation

- One free 15-minute check in is included as part of the full consultation process, if there is a symptom change or further support is required.
- It is best to contact me by email so that I can print out information for your file, it's very difficult to do this from social media – lesleyjeffreys@hotmail.co.uk
- I will endeavour to get back to you within 24 -36 hours.

Payment

- Payment is to be made prior to or immediately after the consultation. Remedies cannot be sent out until payment has been received.
- You understand that you will be charged for any appointment that is missed, cancelled or rescheduled with less than 1 business days' notice, where charges apply.

My Commitment to You:

- I will act with integrity, openness, honesty and professionalism.
- Your personal records are confidential unless you have given me permission to speak to others and/or there is a requirement under legislation such as Child First or other relevant legislation for the safety of the individual or others to disclose. My service is based in the UK and I agree to abide by the relevant legislation of that jurisdiction.
- Clients based in United States and Canada please be aware that Limit of Liability in respect of any claim made in the United States of America or Canada and any territory under their jurisdiction is inclusive of costs and expenses.
- I will always be open to your feedback about how I can improve my service. I am here to help you.
- You will not be encouraged to terminate any previous therapies, doctors or health professional's treatment/medications.
- If your consultations are over the internet please be aware that no internet protocol can guarantee complete confidentiality.
- **Please be aware that the consultation is not intended as an alternative to a medical examination but rather as a complementary aid to health and wellbeing. We do not diagnose or cure any illness. It is important that any symptoms of concern be checked by a medical practitioner.**

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Your commitment to me:

- To be on time for your appointment so that you get the most out of the session and are “Present”.
- You consent to me holding records and personal information/disclosures that include any information you send & disclosures you make during appointments. (I moved this from the previous subheading – this is about the consent that THEY give – not a commitment from you to them)
- You understand that certain topics may be anonymously shared with other professionals for training or consultation purposes. (I moved this from the previous subheading – this is about the understanding that THEY give – not a commitment from you to them)
- You intend for this consent form to cover the entire course of treatment for your chief health concerns.
- You confirm that you have made this appointment in good faith and that you have the ability to accept or reject this care of your own free will and choice and are mentally competent to enter into this agreement.
- You acknowledge that you are not representing an agency (private, governmental or otherwise) attempting to gather information without so stating [i.e.. you are not a reporter posing as a patient].
- You will ensure that any photos or videos you send will not show nudity of private parts of the body of adults or children.
- **Where possible, you will provide 24 hours’ notice by email if you cannot attend your appointment.**